

Billing and Eligibility

Billing and Eligibility Team

Most businesses struggle with the stresses of billing requirements. We provide:

- A dedicated team for customer service
- 24-48 hour turnaround time on membership processing
- Monthly carrier invoice review to ensure accuracy
- Resolve billing and enrollment issues found during review

Eligibility Services

New hires, terminations, rehires, transfers, ID card requests, in addition to member changes such as:

- Adding or removing dependents
- Name changes
- Address changes

Consolidated Billing

We establish a single reporting and remittance date on a common bill or separate bills. No more late fees, interest charges or processing costs.

Premium Allocation

We offer flexible payment options - groups may send one check that we distribute to the carriers on their behalf **or** they may pay the carriers directly.

We have provided administrative service to countless groups. Our more than 30 years of experience simplify your operations.